



OIL BURNER SERVICE CONTRACT

This agreement dated _____ is made between

NALA INDUSTRIES, INC.

&

NAME: _____

ADDRESS: _____

PLAN A – ANNUAL TUNE-UP \$199

- Clean, lubricate and adjust burner
- Change oil strainers or filters
- Change nozzle
- Inspect burner controls and adjust
- Vacuum boiler/furnace
- Inspect or vacuum combustion chamber

PLAN B – FULL SERVICE \$299

- Annual burner service overhaul as detailed above
- 24 hour emergency service for your oil burner and controls (covered parts listed below)
 - Includes Saturdays, Sundays and Holidays
- Labor and parts repair/replacement for covered parts (listed below)
- Nozzle, pump, strainer and filter are covered only at time of cleaning.

Plan B includes all services listed in Plan A with the addition of parts insurance and necessary service. Parts insurance covers the repair/replacement of defective parts on your oil burner as listed below through the covered period (one year from date of signed contract).

COVERED PARTS

Nozzle
Ignition Transformer
Fuel Pump
Burner Motor
Stack Relay
Cad Cell Relay
Circulator (main zone only)
Fan Motor

Standard Thermostat
Electrodes
Draft Regulator
Burner Coupling
Burner Fan
Oil Filter Complete
Firomatic Oil Valve
Tank Gauge

Fan & Limit Control
Pump Strainers
Air Filters
Blower Belts
Firing Head
Steam Pressuretrol
Oil Filter Cartridge

TERMS & CONDITIONS

This contract is only valid when paid in full. A full inspection of your heating unit is required prior to acceptance of this contract. Nala Industries, Inc. reserves the right to reject any order for service if upon inspection the oil burner is deemed "unsuitable for servicing." **All fuel oil requirements must be purchased solely from Nala Industries, Inc. on an automatic basis.** This contract does not include water heaters, temperature and pressure relief valves, radiators, zone valves or blower, oil storage tanks, oil lines and any plumbing repairs. Service charges will apply for the repair/replacement of any non covered parts.

This service contract shall be null and void if homeowner permits any persons, other than Nala Industries, Inc. employees, to service or make changes to equipment.

The Plan B – Full Service Contract shall only cover the oil burner. It does not cover service or repairs on, or replacement of, combustion chambers, hearths, piping, hot water attachments or appliances, electric wiring, heat distribution piping, ducts, fans, motors or related equipment which are not part of the oil burner. Additionally, the Plan B – Full Service Contract excludes liability for the "condition and maintenance of the fuel tank" and "tank or oil line leakage." This shall remain the sole responsibility of the customer.

EXCLUSIONS – No manual reset controls are covered under this contract

This agreement does not cover parts or labor when failure is due to any of the following condition:

- Failure of customer to maintain proper water level in steam system
- Customer leaving emergency switch in "off" position
- Customer setting thermostat too low to call for heat
- Air in baseboard radiation of radiators
- Piping not related to heating system
- Blown fuses

The parts coverage under Plan B – Full Service Contract includes only the replacement at no charge of those parts listed. We will not be responsible to replace parts which are rendered unfit for use by casualty or causes other than normal use of oil burner.

Contracts do not cover services made necessary due to extraordinary circumstances such as wars, explosions, fires, floods, hurricanes and other acts of God.

PLEASE SELECT YOUR PLAN

_____ PLAN A – ANNUAL TUNE-UP \$199

_____ PLAN B – FULL SERVICE \$299

Payment Options:	_____ Credit Card (MC/Visa)	_____ Check Enclosed
CC # _____	Exp Date _____	Security Code _____
Customer Signature: _____	Date: _____	
Email Address: _____	Phone #: _____	

ACCEPTED BY: NALA INDUSTRIES, INC.

BY: _____

Date: _____