



## OIL BURNER SERVICE CONTRACT

This agreement dated \_\_\_\_\_ is made between

NALA INDUSTRIES, INC.

&

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

### **FULL-SERVICE: \$399**

- Annual burner service overhaul
  - Clean, lubricate and adjust burner
  - Change oil strainers or filters
  - Change nozzle
  - Inspect burner controls and adjust
  - Vacuum boiler/furnace
  - Inspect or vacuum combustion chamber
- 24 Hour emergency service for your oil burner and controls (covered parts listed below)
  - Includes Saturdays, Sundays and Holidays
- Labor and parts repair/replacement for covered parts (listed below)
- Nozzle, pump, strainer and filter are covered only at time of cleaning.
- Requires automatic delivery for term of contract (which entitles you to \$.10 off the daily rate for all deliveries)

Parts insurance covers the repair/replacement of defective parts on your oil burner as listed below through the covered period (one year from date of signed contract).

### **COVERED PARTS**

*Nozzle*  
*Ignition Transformer*  
*Fuel Pump*  
*Burner Motor*  
*Stack Relay*  
*Cad Cell Relay*  
*Circulator (main zone only)*  
*Fan Motor*

*Standard Thermostat*  
*Electrodes*  
*Draft Regulator*  
*Burner Coupling*  
*Burner Fan*  
*Oil Filter Complete*  
*Firomatic Oil Valve*  
*Tank Gauge*

*Fan & Limit Control*  
*Pump Strainers*  
*Air Filters*  
*Blower Belts*  
*Firing Head*  
*Steam Pressuretrol*  
*Oil Filter Cartridge*

## TERMS & CONDITIONS

This contract is only valid when paid in full. A full inspection of your heating unit is required prior to acceptance of this contract. Nala Industries, Inc. reserves the right to reject any order for service if upon inspection the oil burner is deemed "unsuitable for servicing." **All fuel oil requirements must be purchased solely from Nala Industries, Inc. on an automatic basis.** This contract does not include water heaters, temperature and pressure relief valves, radiators, zone valves or blower, oil storage tanks, oil lines and any plumbing repairs. Service charges will apply for the repair/replacement of any non covered parts.

This service contract shall be null and void if homeowner permits any persons, other than Nala Industries, Inc. employees, to service or make changes to equipment.

This Full-Service Contract shall only cover the oil burner. It does not cover service or repairs on, or replacement of, combustion chambers, hearths, piping, hot water attachments or appliances, electric wiring, heat distribution piping, ducts, fans, motors or related equipment which are not part of the oil burner. Additionally, this Full-Service Contract excludes liability for the "condition and maintenance of the fuel tank" and "tank or oil line leakage." This shall remain the sole responsibility of the customer.

**EXCLUSIONS – *No manual reset controls are covered under this contract***

This agreement does not cover parts or labor when failure is due to any of the following condition:

- Failure of customer to maintain proper water level in steam system
- Customer leaving emergency switch in "off" position
- Customer setting thermostat too low to call for heat
- Air in baseboard radiation of radiators
- Piping not related to heating system
- Blown fuses

The parts coverage includes only the replacement at no charge of those parts listed. We will not be responsible to replace parts which are rendered unfit for use by casualty or causes other than normal use of oil burner.

This contract does not cover services made necessary due to extraordinary circumstances such as wars, explosions, fires, floods, hurricanes and other acts of God.

Payment Options:	_____ Credit Card (MC/Visa)	_____ Check Enclosed
CC # _____	Exp Date _____	Security Code _____
Customer Signature: _____	Date: _____	
Email Address: _____	Phone #: _____	

ACCEPTED BY: NALA INDUSTRIES, INC.

BY: \_\_\_\_\_

Date: \_\_\_\_\_